

ESI LICENCE®

84 Hayes Lane
Bromley, Kent
BR2 9EE
Company No: 05633130

27 May 2020

**RE: FRESHCO SUPERMARKET, 243-245 LOWER ADDISCOMBE ROAD,
CROYDON, CR0 6RD, APPLICATION TO EXTEND THE TRADING HOURS**

We note from recent correspondence that there have been several issues, in 2018 through to 2019, mainly from building works, with excessive noise and dust emanating from the premises, and these complaints are regrettable, but the construction building works have now been finished for a long time.

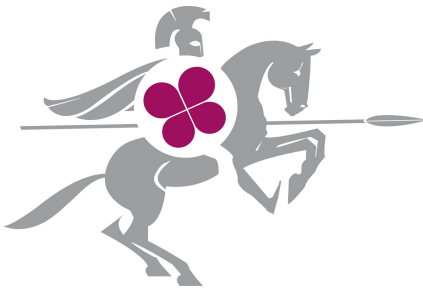
The complaint regarding the early morning delivery is one that we can address, and we will request all future deliveries to be made in such a manner as to prevent nuisance and disturbance to nearby residents.

Similarly, any waste collection is not made before 7am, as agreed with the Council.

We will display notices within the shop to remind customers that we are located within a residential area and request them to leave quietly at all times and consider our neighbours.

With reference to the loud music complaint, we have had a visit from the environmental health department specifically to look at the speakers and volume of music and they were happy that the level of music that is played is of an ambient level, which cannot be played at loud volume, and we were told that the music complaints were not valid.





ESI LICENCE®

84 Hayes Lane
Bromley, Kent
BR2 9EE
Company No: 05633130

We would like to point out that currently, due to the Covid-19 situation we are closing at 8pm so as not to disturb local residents, who are self-isolating at home.

We note that there is a pizza take away shop at 237 Lower Addiscombe Road, 4/5 doors down from Fresco, namely Pizza On Line, which operates a delivery and take away service from the hours of 12pm-midnight Sunday to Thursday, and 12pm-01.00 Friday and Saturday. This shop must create a fair amount of disturbance with collection motorbikes etc. throughout the day and night. Measures must be in place to limit the disturbance to residents in the area, therefore, we would be happy to consider any conditions imposed on this takeaway that would benefit our customers, and neighbours alike, despite our requested trading hours being less than those agreed with Pizza On Line.

There is also a Sainsburys local shop at 267A Lower Addiscombe Road, 7 doors along from Freshco, which is open every day until 11pm. In the interests of the consumer, it is only just that Freshco is allowed to remain open until 11pm on Sunday as well in line with Sainsburys.

Kind regards

Debbie Tumkaya

ESI Licensing and Legal Consultancy Limited

